



State Project Management Unit

(Uttarakhand Women and Child Development Society)

Department of Women Empowerment & Child Development, Uttarakhand

Near Nanda Ki Chowki, Suddhowala, Premnagar

Government of Uttarakhand

Ref. No: 126/2721 /WECD/2019-20

Date: 31st May, 2019

The Secretary,
Samarpan Society for Health, Research & Development,
Dehradun

SUB: In reference to the Pre- Bid Meeting Minutes

Kindly refer to your letter no. – Sam/2019-20/039 dated 31st May 2019, by which you have raised certain queries regarding Pre- Bid Meeting Minutes.

In the above context, the replies for the aforesaid points are as follows-

S. No.	Queries	Reply
1	As instructed we have checked but could not find the specification of minimum agents/responders to be deployed in the 181 GoI guidelines. Request you to kindly enlighten us for the same.	The minimum agents/responders to be deployed will be as per Point no. 7 in the GoI guidelines for 'Universalization of Women Helpline Scheme'. As the helpline is functional 24x7, hence the minimum agents/responders to be deployed in the 181 should be such that all the aforesaid mentioned posts in the GoI guideline are filled up and the helpline functions effectually for 24 hours.
2	Madam, this is to bring to your kind notice, that no insurance of any kind has been done nor it was mentioned in the MOU for the same.	This is to bring to your kind notice that as per Point no. 12- "Insurance", given in the RFP for Women Helpline 181 Management which will be an integral part of the MOU/contract and Point no. 1- Services in the MOU ; the implementing agency shall perform the services as specified in the Project Proposal. Hence, as per Query Point no. 8 of the Pre-Bid Meeting Minutes, the insurance needs to be done by the current implementing agency only (Samarpan Society)

Encl: - As above

(Jharna Kamthan)
Director/Vice Chairperson

o/c