

Deptt. of Women Empowerment and Child Development, Uttarakhand  
State Project Management Unit  
(Uttarakhand Women and Child Development Society)  
Suddowala, Near Nanda Ki Chauki, Chakrata Road, Dehradun  
Phone/Fax No. 0135-2775992, 2775713 Email : spmu.wecd.uk@gmail.com

Ref. No. ~~147~~/ 2721 / UWCDs / 2019-20

Date: 13 June, 2019

**Request for Proposal for Helpline Management, Implementation & Technology partnership for Take up/Adoption of Existing National Women Helpline-181**

Ministry of Women & Child Development, Govt. of India has launched a scheme for Women Helpline 181 for women in distress to support women affected by any violence, in private/public places, within the family, community and at the workplace. This helpline will be integrated with all the Helplines and Schemes implemented by Central and state government like One Stop Centre (OSC), state initiative- Nirbhaya, etc.

The agency willing to participate in the bid for the assignment should fulfil the following criteria-

- The agency/organization/Institutions/Trust should be registered under the Indian Society Registration Act/Company Act/Indian Trust Act for a minimum of three years.
- The agency should have a minimum turnover of Rs. 50 lakhs on an average for the last three financial years.
- The agency should have experience of undertaking similar assignments with State & Central government agencies (supporting documents to be submitted).
- The agency should have qualified, experienced & professional human resources in the required sectors.
- The agency/trust/firm should not have been blacklisted by any Central/State Government and Public Sector (Affidavit should be enclosed).
- The agencies that are involved in any legal matter with Department of Women Empowerment & Child Development, Uttarakhand and if the judgement is pending would not be considered. (Affidavit should be enclosed).

Interested Agencies are requested to submit their proposals at the office of SPMU (UWCDs), Deptt. of WECD, Uttarakhand at Suddhowala, Premnagar, Near Nanda ki Chowki, Dehradun by 28<sup>th</sup> June, 2019 till 5.00 PM. The RFP and further details can be obtained from the website: [www.wecd.uk.gov.in](http://www.wecd.uk.gov.in) and SPMU office on any working day from 14<sup>th</sup> to 28<sup>th</sup> June 2019 on payment of Rs. 500/- + 18% GST in form of Demand Draft in the favour of Director/Vice Chairperson, UWCDs, payable at Dehradun.

The guidelines for implementation of scheme of WHL-181 can be downloaded from website- [www.wecd.uk.gov.in](http://www.wecd.uk.gov.in) & [www.wcd.nic.in](http://www.wcd.nic.in) . The UWCDs/Committee reserves the right to accept or reject any of the proposals without any reason thereof.

**Director/Vice Chairperson**